

Getac

Rugged Mobile Computing Solutions



GETAC DEVICE MONITORING SYSTEM (GDMS)

Know the vitals for your devices - anytime, anywhere.

Getac Device Monitoring System (GDMS) helps you know which devices are optimized and which are not ensuring you have the technology you need when you need it.

Discover a better way to monitor devices.

PROTECT YOUR INVESTMENT IN TECHNOLOGY

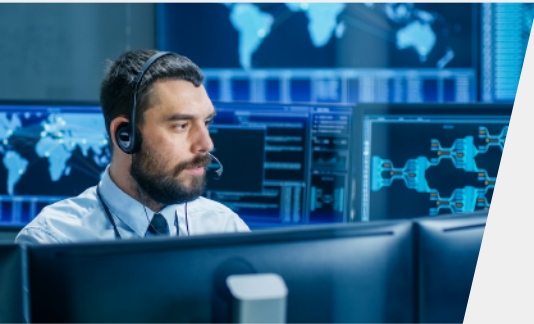
Nowadays Operational Efficiency is Heavily Reliant on Mobile Device Uptime

Getac Device Monitoring System (GDMS) is a software solution that tracks and monitors deployed devices, helping you to maintain operational efficiency through the monitoring of:

- Battery performance
- Storage
- BSoD events
- Forced shutdown issues
- Device utilization
- Firmware levels
- Device location
- App installation status
- Cellular data



WHY YOU NEED IT?



The Solution to Enhance Seamless Operation of Your Devices

Getac Device Monitoring System helps you monitor the health of your deployed devices from one central dashboard.

Mitigate Risk by Monitoring Your Business-critical Mobile Devices

Helping your organization to identify potential problems and respond to them ahead of time, maximizing device uptime in the field.



SOLUTION FEATURES - GDMS



MONITORING & UPDATES

- Hardware key items
- Software / Firmware
- Device location (updated every 3 minutes)
- Intuitive user interface
- Remote App installation



ALERTING

- Predict device disruptions
- Configurable warning threshold
- Issue categorization
- Event notification



REPORTING

- Automatic, periodical reports
- Comprehensive executive reports
- Cellular data visibility



CONFIGURABLE ACCOUNT MANAGEMENT

- Tailored fields for batch importing
- Customizable access groups and scalable sub-groups to control user visibility

MINIMIZE DOWNTIME, MAXIMIZE PRODUCTIVITY.

Monitor and Maintain Devices Yourself, or Let a Getac Expert Do It for You.

Many businesses have a dedicated IT resource for which GDMS is an easily deployed addition to the professional software portfolio.

For companies unable to allocate time or personnel to device monitoring, Getac offers an additional professional service called Getac Device Monitoring System Enterprise Plus (GDMS E+). Our team of Trained Experts will monitor device health for you.



HERE IS HOW GDMS E+ WORKS:



GDMS Trained Expert can act as your IT admin to take care of your device health.



GDMS E+ monitors hardware components sending notifications of potential health threats.



Following customer testing and validation, GDMS E+ will schedule the OTA updated to keep your Getac software and firmware up-to-date.



When alert triggers, our Trained Expert is on hand to support and facilitate resolution options.

FEATURES – GDMS E+

DEDICATED TRAINED EXPERT

GDMS E+ offers a Trained Expert as an IT professional that can help to monitor Getac hardware and software including firmware OTA, with minimal impact.

PROACTIVE DEVICE HEALTH CARE

Using preset thresholds, GDMS E+ monitors the devices and alerts to potential threats. Working with your organization our Trained Experts take action to keep your devices operational.



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